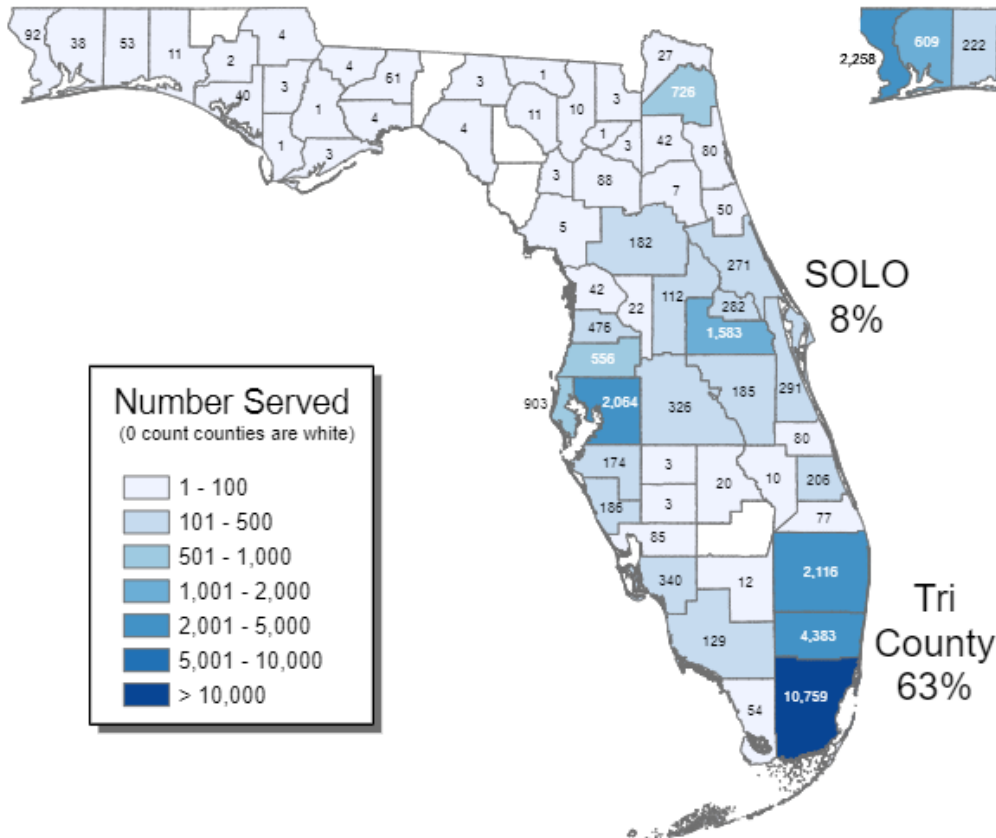


Citizens' and the Industry's Litigation

2013 Lawsuits

All Insurance Companies Including Citizens

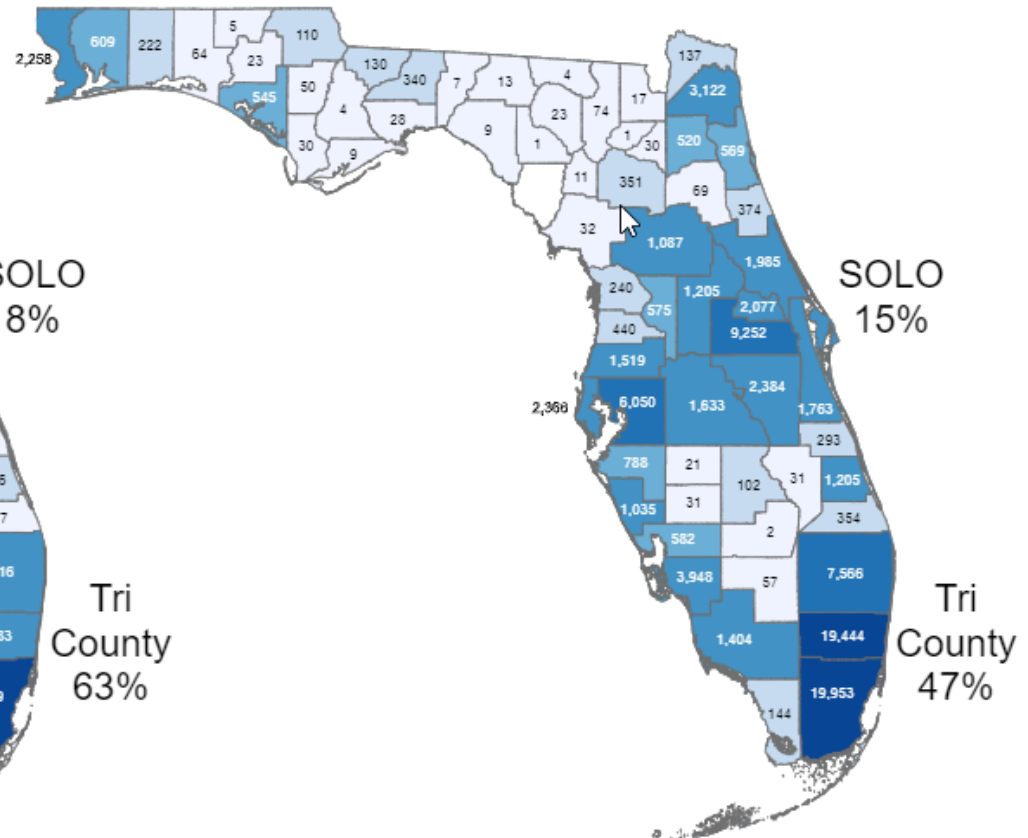
27,416 Lawsuits
20% AOB Lawsuits



2021 Lawsuits

All Insurance Companies Including Citizens

99,519 Lawsuits
26% AOB Lawsuits



Source: "Service of Process Reports" (LSOP Reports), Florida Department of Financial Services, December 31, 2013 & 2021